## InsideBusiness Connect Client - Help messages

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## Messages

All the messages below are identified by a unique ID.

## **IBCC** service

ID	Message
685b3162	An error occurred while loading the property file. The property file (*icb.properties*) from configuration directory is not present or not accessible.
930dd5b0	An error occurred while setting up the security context. Possible problems with ING or customer certificate (.pfx). Please see log file for detailed error.
059b657c	An error occurred while uploading IBCC service heartbeat. Possible problems with generating heartbeat content.
f233eec7	An error occurred while purging archive directory. Possible problems with service user access rights to transfer directory. Please check the IBCC service user.
d8092f56	An error occurred while signing the file. Possible problems with data-signing key (.pfx). Please see log file for detailed error.
51d9e0f0	An error occurred while encrypting the file. Possible problems with incompatible encryption algorithm or encoding. Please see log file for detailed error.
374f5b1f	Failed to decrypt file. The received file was not properly encrypted or encrypted with unexpected parameters. Please see log file for detailed error.
016c771a	Failed to verify file. The received file might have been signed by an untrusted source, or its signature is invalid. Please see log file for detailed error.
2159d07e	General upload error. Please investigate the logs for more detailed messages.
0787ae47	Failed SFTP connection while uploading file. Please investigate the logs for more detailed messages.
4cbcff29	Failed SFTP remote operation while attempting to upload a file. The requested remote directory might not exist or its access might be forbidden.
63468fca	Transfer was interrupted when uploading a file. It can be due to network or connectivity issues. Please see log file for detailed error.
4466f4db	General download error. Please investigate the logs for more detailed messages.
fcaab123	Failed SFTP connection while attempting to download file(s). Please investigate the logs for more detailed messages.
dea1ea2c	Failed SFTP remote operation while attempting to download file(s). The requested path might not exist or its access might be forbidden.
523c1d2c	Transfer was interrupted when downloading a file. It can be due to network or connectivity issues. Please see log file for detailed error.