

# Tariff Brochure for Transaction Services

PJSC ING Bank Ukraine

Effective as of 1 January 2025

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ING is one of the largest providers of financial products in Europe. ING offers Clients financial products in payment services, loans, mortgages and investments. In addition, ING acts as an intermediary in insurances and pensions.

These Tariffs and Conditions for Transaction Services are effective as of 1 January 2025 and applicable to the Transaction Services offered by ING Bank Ukraine. Rates offered in this brochure are subject to change. All tariffs shown in this brochure are exempt from VAT unless expressly stated otherwise. Exchange rates can be found via your local ING Office.

The Terms and Conditions listed in this document are intended for discussion purposes only and subject to modifications at the discretion of ING Bank. This document does not constitute a commitment or offer to commit to any transaction or financing. The making of any commitment by ING Bank is subject to further negotiations, satisfactory completion of due diligence, receipt of internal credit approval and finalisation of satisfactory documentation.

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# Tariffs

## Accounts

<b>Current account</b>	(in local or foreign currency)		
Opening	UAH	0.00 per account	In any currency. Included in account maintenance
Maintenance	UAH	600.00 per month	Per account
Account Maintenance Low Volume/High Complexity Clients <sup>1,2</sup>	EUR	210.00 per month, per account	Subject to agreement and local approval), Equivalent of UAH 8,656.20
Re-registration of accounts	UAH	200.00 per account	Due to reorganization, change of the ownership form or name
<b>Savings and deposits</b>			
Liquidity management products	UAH	-	Subject to agreement

## Global Channels

### InsideBusiness Portal

Initial registration in the system of ING channel remote maintenance according to the submitted registration form	UAH	350.00 per 1 user	On clients request
Activation/Restoration of access to the system of ING channel remote maintenance using ING Scanner	UAH	350.00 Per 1 user	On clients request

### InsideBusiness Connect for Swift

Subscription	UAH	8870.04 per month, per structure	
Set-up	UAH	135000.00 one-off	
Add customer to current contract of a Service Bureau	UAH	10000.00 per occurrence	

### Other channels

Paper payment delivery surcharge	UAH	30.00 per transaction	For domestic credit transfers.
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## Account, Balance and Transaction Reporting

### Electronic reporting

End of day	USD	35.00 <sup>2</sup> per month, per account per SWIFT	MT940. Equivalent of UAH 1442.70
End of day to third bank	USD	35.00 <sup>2</sup> per month, per account per SWIFT	MT940. Equivalent of UAH 1442.70
Intraday	USD	35.00 <sup>2</sup> per month, per account per SWIFT	MT942. Equivalent of UAH 1442.70

<sup>1</sup> The 'Maintenance Fee for Low Volume/ High Complexity Clients' concerns clients which are considered by ING as either having low transaction volumes or as being a "high complexity client" (e.g. due to their company structure or other). The application of the 'Maintenance Fee for Low Volume/ High Complexity Clients' will be agreed to in a separate Pricing Agreement between each relevant client and ING and shall replace the standard maintenance fee or the non-resident maintenance fee (as the case may be) previously applicable to each such client.

<sup>2</sup> Fees are fixed in FYC (USD) and in this tariff set are calculated based on the official NBU UAH/USD exchange rate as of 01.11.2024. Fees are calculated and charged based on the official NBU UAH/USD exchange rate on the date of fee charging.

Intraday to third bank	USD	35.00 <sup>2</sup> per month, per account Per SWIFT	MT942. Equivalent of UAH 1442.70
<b>Paper account statements</b>			
Paper statement	UAH	5.00 per page	Min UAH 50.00 per occurrence
<b>Credit transfers</b>			
<b>Domestic credit transfer</b>			
Standard	UAH	1.00 per transaction	UAH 0.00 – UAH 5000.00
	UAH	2.00 per transaction	UAH 5000.01 – UAH 100000.00
	UAH	15.00 per transaction	>UAH 100000.01
ING In-house	UAH	0.00 per transaction	Within ING Bank Ukraine only
Incoming	UAH	0.00 per transaction	Included in the account maintenance fee
<b>International credit transfer</b>			
Standard	USD	50.00 <sup>2</sup> per transaction	Equivalent of UAH 2061.00
Incoming	UAH	0.00 per transaction	In any currency. Included in the account maintenance fee
<b>Additional services and fees</b>			
Correspondent banks charges		-	Fee according to third bank charges
<b>Other Services</b>			
Audit letter	UAH	800.00 per item	
Bank reference	UAH	150.00 per occurrence	Issue a certificate related to PCS, transactions in foreign currency, outstanding debt etc.
	UAH	250.00 per occurrence	Urgent issue a certificate (during 1 business day) related to PCS, transactions in foreign currency, outstanding debt etc.
	UAH	60.00 per occurrence	Credit transfers in LCY
Inquiry and investigations	USD	40.00 <sup>2</sup> per occurrence	Credit transfers in FCY – Equivalent UAH 1648.80
	UAH	150.00 per month	MT103 via ING Online
Proof of payment	UAH	5.00 per page	Account Statements, Attachments to them, SWIFT message in paper form, certified by the bank. (Min UAH 50.00)
	UAH	10.00 per item	Paper-based credit transfer
Documents issuing in the course of account servicing	UAH	1500.00 per occurrence	To record information about non-resident loan and its amendments to the National Bank of Ukraine Information System “Lending agreements with non-residents”
	UAH	65.00 per month	
Fee for servicing loans from non-residents	UAH	65.00 per month	
Sale of FCY against UAH	%	0.25 of the amount	
Purchase of FCY against UAH	%	0.25 of the amount	
Purchase or sale FCY against other FCY	%	0.25 of the amount	
Issuing a duplicate of cash, payments and other documents stored in archive or issuing a certificate thereon	UAH	15.00 per page	Min. UAH 900.00

<sup>2</sup> See footnote above

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## Cash Management

### Domestic cash management

Sweeping within group of accounts of one legal entity      UAH      -      in LCY only, Subject to agreement

# Conditions

## Business Days

The list of official public holidays and special occasions in Ukraine:

January 1st (New Year), December 25th (Christmas), International Women's Day (March 8th), Easter, Labor Day (May 1st ), Trinity, Constitution Day (June 28th), Independence Day (August 24th) and Day of the Defenders of the Ukraine (14 October).

According to Ukrainian law, if a holiday takes place in a weekend, there is one extra day off (usually, the next working day after the holiday). Not applicable for Martial Law.

## Cancellation / modification Domestic credit transfer

All requests for cancellation / revocation or modification should be signed by the authorized person and sent to the bank via IBP CEE or delivered on paper prior to execution time.

## Privacy Statement

The privacy statement applicable between ING and its Clients is available online:

<https://www.ingwb.com/en/service/privacy-and-legal-statements/privacy-statement>.

## Cut-off times

ING improves its delivery and process times on a regular basis. The most actual Cut-off times can be found online:

<https://www.ingwb.com/en/service/payments-and-collections/what-is-payment-cut-off-times>.

## Complaint Procedure

If the Account Holder has any cause for complaint in relation to any aspect of the business relationship with ING Bank Ukraine with respect to Payment Services, the Client should address the complaint to the Account Holder's Relationship Manager.

# Want to know more about ING?

Visit [www.ingwb.com](http://www.ingwb.com)  
contact your local ING Office

## Client Services

**Business Hours** 08:00 – 17:00 (CET)

**Business Days** Monday to Friday

**Contact details** PJSC ING Bank Ukraine  
30-A Spas'ka street  
04070 Kiev  
Ukraine

**SWIFT BIC** INGBUAUK

## Customer Service Desk

**Telephone** 380 44 354 1010

**E-mail Address** [ingkiev@ingbank.com](mailto:ingkiev@ingbank.com)

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ING Ukraine is located at 30-A Spas'ka street, 04070 Kiev, NBU licence number 190, dated 15 December 1997, Bank code 300539, Identification code 21684818, Tax number 216848126076.

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